

For Immediate Release

## **Law Firms Recognize mindSHIFT Technologies' Legal Services For Exceptional Customer Support**

### *mindSHIFT Named in Top Ten by Respondents to IT Purchasing Survey*

Fairfax, VA — November 1, 2006 — The legal services team at mindSHIFT Technologies., a leading provider of managed IT services, VoIP and professional services, was recognized for its exceptional customer support in the annual IT purchasing survey conducted by the International Legal Technology Association (ILTA), the premier technology resource for the legal profession.

mindSHIFT was one of ten legal vendors named by survey respondents for providing exceptional customer support. The rating was based on the total number of votes received from law firms with more than 100 attorneys. Besides mindSHIFT, the other vendors in the top ten for exceptional customer support included such well-known companies as Interwoven, Thomson Elite, Postini and LexisNexis.

Randi Mayes, Executive Director of ILTA, said, "Being lauded for outstanding customer support is a real achievement for any company. In the tough legal market, it's a truly stellar accomplishment. Congratulations to mindSHIFT for their well-deserved recognition."

"mindSHIFT has superior expertise and experience in meeting the complex demands of the legal community," said Mike Savino, General Manager of mindSHIFT's Aspire Legal Services. "Members of our legal team are totally committed to client success and have quality of service as part of their DNA. Every one of our employees takes great pride in providing outstanding professional and managed services to our law firm customers."

The mindSHIFT Legal Services team has been serving the needs of law firms and corporate legal departments since 1996, covering a broad range of technology requirements through both professional services and managed IT services. Typical projects include system upgrades and migration, Microsoft 2007 readiness and migration, Storage Area Network implementation, application software packaging and deployment, and workstation management.

### **About ILTA**

For nearly three decades, ILTA (International Legal Technology Association) has provided peer-networking and information resources to those who support technology in law firms and law departments worldwide. An ever-growing membership base; bigger and better annual conferences; more meetings, webinars and other peer networking opportunities; a greater number of white papers and surveys; and more volunteer authors are just some of the reasons ILTA is so successful. The non-profit user group is truly peer-powered. For information about ILTA, visit [www.iltanet.org](http://www.iltanet.org).

### **About mindSHIFT Technologies, Inc.**

With operations in Boston, New York, Philadelphia and Washington D.C., mindSHIFT is a leading Managed Services Provider (MSP) offering managed services, VoIP and professional services to small- and medium-sized organizations and law firms. The company's portfolio of managed services provides a comprehensive solution which includes such critical services as email management and administration, electronic backup for servers and desktops, virus and

spam protection, desktop support, and server management. Managed services customers are supported by both a 24-hour Network Operations Center for proactive management support and a call center which diagnoses and resolves all end-user desktop issues. For advanced and larger businesses, the company provides business application migrations, storage area network upgrades and complex hosting applications. Additionally, mindSHIFT has superior expertise and experience in meeting the complex demands of the legal community for the integration of applications such as document management. For additional information, visit [www.mindshift.com](http://www.mindshift.com).

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