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### **10 Questions to Ask When Choosing Home Care?**

JEVS Home Care, serving the Greater Philadelphia area, is pleased to bring you a list of tips for caring for loved ones – the senior in your life or a younger adult --who may need assistance so that they can stay in their homes and lead fuller, more comfortable lives.

Ten questions to ask when choosing Home Care for a loved one:

1. Do you offer the personal care services needed (help bathing, dressing, and/or using the bathroom)?
2. Do you offer the support services needed (like help with laundry, cooking, shopping, or housekeeping) or can you help arrange needed additional services?
3. Does your agency offer “Back-Up Aides” so that your loved one will have continuous care?
4. Are your employees bonded and insured?
5. Do you do criminal background checks on your staff?
6. Do you have staff available nights and weekends for emergencies?
7. What types of staff can the agency provide and what is the cost?
8. Can you meet my special needs (language or cultural preferences)?
9. What kind of system is there for receiving client problems or complaints and resolving them?
10. Is there a written plan of care for each client? Are clients and family members involved in putting it together or reviewing it?

A trusted name for more than 40 years, JEVS Home Care offers Non-Medical In-Home Care and assistance for the elderly; for adults with disabilities; for new mothers; and for Veterans.

JEVS Home Care, headquartered in Northeast Philadelphia, serves the Greater Philadelphia Area. For more information call 215- 637- 4824 or visit <http://www.jevshomecare.org/>

Founded in 1941, JEVS Human Services ( [www.jevshumanservices.org](http://www.jevshumanservices.org) ) is one of the largest private nonprofit organizations in the Delaware Valley, providing a wide array of human services and “making hope happen” for more than 17,000 individuals each year.